



## Disclosure Statement

The information provided in this statement is important and may assist you in selecting a financial services provider, or if you have a concern, problem or complaint in relation to our products or services. 1Loan is a trading name of Marketcorp Limited.

### How are we regulated?

Marketcorp Limited is a registered Financial Service Provider under the Credit Contracts and Consumer Finance Act.

### Our contact details:

**Postal Address:** PO Box 5555, Torbay, Auckland 0630

**Telephone:** (09) 473 3313

**Email:** [info@1Loan.co.nz](mailto:info@1Loan.co.nz)

### Our products and services

We offer consumer credit products including personal loans. The products may be provided by us, our related companies, or third parties with which we have agreements to sell their products.

### What to do if something goes wrong

If you wish to make a complaint about our products or services, we have a free internal dispute resolution procedure, which you can access as follows:

**email:** [info@1loan.co.nz](mailto:info@1loan.co.nz)

**Telephone:** (09) 473 3313

**Write to:** 1Loan  
PO Box 5555,  
Torbay,  
Auckland 0630

**Attn:** Customer Resolution Team

If you have followed our internal dispute resolution procedure and your complaint remains unresolved you may refer the matter to the Insurance and Financial Services Ombudsman Scheme. This scheme is independent, impartial and free to consumers. Contact details are:

**Telephone:** (04) 499 7612

**Email:** [info@ifso.nz](mailto:info@ifso.nz)

**Write to:** Office of the IFSO  
PO Box 10-845  
Wellington 6143

### How are we regulated?

We are licensed and regulated by the Financial Markets Authority to provide financial adviser services. You can check the status of .... Limited as a QFE at [www.fspr.govt.nz](http://www.fspr.govt.nz)

The Financial Markets Authority provides information about financial advisers and you may report information about us or our advisers to the Financial Markets Authority. Contact details are:

**Telephone:** +64 4 472 9830

**Write to:** Financial Markets Authority  
PO Box 1179  
Wellington 6140

**Web:** [www.fma.govt.nz](http://www.fma.govt.nz)